



TOOL AND MANUFACTURING INC.
107 Howden Road, Scarborough, ON Canada M1R 3C7
Tel: 416-755-2234
www.promarkmfg.ca

QUALITY POLICY STATEMENT:

Promark Tool and Manufacturing Inc. recognises that the maintenance of quality standards in all activities is the key to our success and reputation. We aim to continually improve the service we provide to meet our clients' requirements. The company is therefore committed to manufacture products which continually meet customer specifications and requirements in a safe, efficient and effective manner, following the processes prescribed in our Quality Management System and also where necessary meets with regulatory requirements.

QUALITY OBJECTIVES:

The primary goal of Promark Tools and Manufacturing Inc. is to supply customers with products that fully comply with all contractual provisions and specifications requirements. We are committed to:

- Compliance with customer requirements, which can be measured and monitored by:
 - ✓ Customers' complaints/returns;
 - ✓ On-time delivery
- Compliance with laws and regulations.
- Continual improvement to the efficiency and effectiveness of company's Quality Management System, which can be measured and monitored by:
 - ✓ Management review;
 - ✓ Internal audit;
 - ✓ Rework time for non-conformance products;
- Maintain **ISO 9001:2015+ AS9100D** certification and other applicable industry standards requirements.

Date Reviewed: December 14, 2023

Reviewed by: Paul Vales, GM

Signature: